ICRS Exchange 2026: Future Proof. Future Ready.

Event Agenda

Time	Description
10:00	**Registration, Exhibition, and networking**
11:00	**Welcome** *A welcome address to set the scene from the ICRS Chair, Jennie Galbraith FICRS.*
11:10	**Keynote Address:** Future Proof. Future Ready. **Speaker:** Anna Thomas MBE, Co-Founder and Director of Institute for the Future of Work *A big-picture exploration of the forces reshaping business and society, with a focus on artificial intelligence and technological innovation.*
11:30	**Keynote Follow-up Panel:** Future Proof. Future Ready. **Speakers:** • Anna Thomas MBE, Co-Founder and Director of Institute for the Future of Work • Roisin Murphy FICRS, Global Head of Sustainability at KPMG • Nick Gibson, Chief Strategy Officer at NCVO • Yogesh Chauhan, Retired Senior Sustainability Director, Hubspot and Advisory Board Member, UCL School of Management *This panel will explore what today's major technological and societal shifts mean for organisations in practice. Drawing on perspectives from across sectors, panellists will discuss how sustainability professionals are navigating the opportunities, risks, and strategic implications of emerging technologies, including artificial intelligence.*
12:15	**Lunch, Exhibition, and networking**
13:15 **Breakout Sessions**	**Expert Panel:** Climate Resilience in Action: Lessons from Leaders Across Sectors **Speakers**: • Dana Haidan, Chief Sustainability Officer, Virgin Media O2 • Gabrielle Beran, Programme Director, Climate Action, Centre for Public Impact • Matt Rooney, Director of Climate Services, Morelli Consulting *How are organisations preparing for a changing climate? This panel brings together leaders from business, consulting and the public sector to discuss how they are*

	embedding climate resilience into strategy, responding to evolving risks, and preparing their organisations and communities for the challenges ahead.
	Workshop: Winning the Sustainability Narrative: Communicating Value in a Changing World **Presented by:** Flag (Lindsey Matejczyk, Emma Upton, Ino Rousselet) *Sustainability professionals are operating in an increasingly complex communications environment, with rising stakeholder expectations, growing scrutiny, and increasing pressure to demonstrate business value and impact. In this interactive workshop, sustainability communications experts from Flag will share practical approaches for developing credible, engaging, and evidence-based communications that resonate with different audiences.* *Through discussion and exercises, participants will explore key communications principles, navigate evolving regulatory and greenwashing risks, and test approaches across different channels and contexts. Attendees will leave with practical tools and ideas to strengthen their sustainability communications throughout the year.* **Please note, spaces are limited and pre-registration is required.*
	Semi-structured networking *Led by the ICRS Senior Fellows, this session will consist of facilitated networking with focused prompts to guide conversation.* **Please note, spaces are limited and pre-registration is required.*
14:05	**Tea break**
14:25 Breakout Sessions	**Expert Panel:** The Future of Social Strategy: Managing Risks, Opportunities, and Impacts **Speakers:** • Matt Sparkes SFICRS, Sustainability Director at Linklaters and Regional Council Member for TISFD • Thom Kenrick FICRS, Head of Social and Community Strategy at NatWest • Danni Aberg, Head of Social Value at Thrive *As expectations around social performance continue to evolve, leading organisations are moving beyond isolated initiatives and are taking a more strategic approach to understanding their social impacts, risks and opportunities. Join leaders at the forefront of the social agenda as they discuss the future of social strategy, emerging approaches to measurement, and the role of social considerations in business decision-making.*

	Workshop: When Strengths Become Constraints: Staying Effective, Adaptable and Resilient **Presented by:** Liebfrog (Karin Mueller) *We all have strengths that help us navigate complexity, solve problems, and deliver results. Yet under pressure, the very strengths we rely on most can sometimes limit our adaptability, effectiveness, or resilience. As demands increase, understanding how we respond under pressure becomes critical to sustaining performance and wellbeing.* *In this interactive workshop, participants will explore how their strengths show up in challenging situations and consider the patterns and behaviours that emerge when pressure is high. Through reflection and discussion, attendees will gain practical insights and approaches for using their strengths more intentionally, helping them remain effective, adaptable, and resilient without losing what makes them successful.* **Please note, spaces are limited and pre-registration is required.*
	Semi-structured networking *Led by the ICRS Senior Fellows, this session will consist of facilitated networking with focused prompts to guide conversation.* **Please note, spaces are limited and pre-registration is required.*
15:15	**Transition to Main Hall**
15:30	**Closing Remarks:** Smiling Through the Struggle: Reframing Value, Hostility and Resilience **Speaker:** Janek Seevaratnam, Strategy Director at Skating Panda *With increasing levels of scepticism and even hostility towards our profession, working in Corporate Responsibility and Sustainability can often feel like a thankless job and an uphill struggle. To end the day feeling ready for the future, we'll close by reminding ourselves that the struggle is worthwhile and what we do matters.*
16:00	**Networking reception** *Dedicated time to connect with peers, share insights and network with members of the ICRS community over refreshments.*
17:00	**Event ends**